

# DID YOU KNOW

That KMFRI Public Complaints Committee probes service delivery failures,  
As a KMFRI customer have you experienced cases of unresponsiveness & misconduct in KMFRI office or during fieldwork?

Channel your dissatisfaction to  
**[public\\_complaints@kmfri.go.ke](mailto:public_complaints@kmfri.go.ke)** OR  
drop it at our complaints boxes

